

RMA REQUEST FORM

Please fill out this form as complete and as legibly possible:

CLIENT NAME/CODE:

CONTACT: TELEPHONE: E-MAIL:

Our Ref. or a brief description	QTY.:	Serial Nr.	Problem Description

This form should be sent together with the RMA.

All products have a 1 year limited warranty covering manufacturing defects only. Proof of purchase is the invoice and is necessary in order to perform any service. The products are tested only for the problems presented; by this the problem should be described with the greatest possible accuracy. DOA ("dead on arrival") has to be reported until 72 hours after receipt of the goods. Any damage on the products either in the original packaging or in any attachment to this product means the end of the warranty. It should include all accessories including software and hardware in its original packaging and condition.

Signature: _____ **Date:** _____ *Thanks for the cooperation*

