

REF: FST2201NL

POSITION: Field Service Technician

LOCATION: Almere - The Netherlands

About Nonius

16 years of experience in hospitality technology

[Nonius](#) provides the most complete Guest Technology solutions portfolio for a contactless Digital Guest Journey. All solutions are built in-house allowing highly integrated and competitive offers. Our technology solutions serve more than 330,000 rooms worldwide – in Hotels of the most renowned international chains and several of the most emblematic and recognized independent hotels.

We also bring hospitality technology to other markets such as Outdoor, Apartments, Co-living, Healthcare, Maritime and other Sport and Leisure facilities.

Job description/specification

We are looking for a professional to take on the role of **Field Service Technician** for primarily the Benelux. You will be part of an international Team where you will work together with the Subsidiary Director. The position will be based on the Nonius Almere Office.

Responsibilities / Tasks

- Attend sites to resolve issues related with Nonius Solutions at our customers;
- Install, upgrade and maintain equipment under SLA;
- Provide a high level of customer care within the terms of the SLAs;
- Timely completion of all paperwork related to the site visits;
- Liaise with senior engineers, management, contractors and customers;
- Provide remote technical support to existing customer sites;
- Ensure all work is completed to a high standard and to agreed processes.

What we are looking for:

- We are looking for a smart and good spirit person;
- You must be a passionate for networking, a great team player and have a strong sense of work ethics, responsibility and commitment;
- High school diploma or equivalent, along with a 2 year technical degree or equivalent work experience in Telecom and/or Networking;
- Ability to work in WAN/LAN environment;
- Working with routers, servers and TCP/IP environment;
- CCNA or other switching/routing courses or work experience that can be considered equivalent;
- Valid driver's license and be available to travel within the country and abroad;
- Ability to meet deadlines and work independently;
- Must have excellent communication skills and outstanding customer awareness skills;
- Fluent in English. Other languages will be valuable as well.

We will value the following

- Hospitality experience, preferably Hotel IT or vendor;
- Linux admin experience and shell scripting;
- Awareness of hotel chain brand standards;
- Experience with leading IT equipment;
- Experience with Hotels, TV systems, Coax and IP networks, Wi-Fi, IT, ISP.

What we offer

- An exciting role on an established company that has been growing sustainable on average 25% year on year;
- Competitive salary package;
- Pension Plan;
- Tools: Laptop / Phone;
- Growth opportunities in a dynamic environment;



- Great working environment and to be part of a multicultural and vibrant Team.

Contact information

Please send your resume in English to jobs@noniussoftware.com with reference FST2201NL.

HEAD OFFICE
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Cancun, Mexico

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Columbia, MD, USA

