

REF: NOC2201

POSITION: Network NOC Engineer/ Technician

LOCATION: Maia - Porto/ Portugal

About Nonius

16 years of experience in hospitality technology

[Nonius](#) provides hospitality technology to more than 330,000 rooms worldwide – in Hotels of the most renowned international chains and several of the most emblematic and recognized independent hotels.

With 11 subsidiaries in EMEA and the Americas and an extensive service partners network, Nonius is equipped to serve global hotel groups, local chains and independent hotels.

We also bring hospitality to other markets such as Outdoor, Apartments, Co-living, Healthcare, Maritime and other Sport and Leisure facilities.

Job description/specification

We are looking for a Network Operations Center Engineer - Trainee to support and maintain existing systems, participate in network implementation projects and analyse issues on customer systems. You will be part of a Customer Services team that is responsible for network systems implementation, maintaining existing systems and highly available network architectures that meet business objectives and SLAs.

Responsibilities/tasks

- Monitoring network engineering performance and ensure system availability and reliability;
- Configuring and installing various network devices and services (e.g., routers, switches, firewalls, load balancers, VPN concentrators, QoS appliances);
- Performing network maintenance and system upgrades including service packs, patches, hot fixes and security configurations;
- Monitor performance and ensure system availability and reliability;
- Monitor system resource utilization, trending, and capacity planning;
- Provide Level-1/2/3 support and troubleshooting to resolve issues;

- Work within established configuration and change management policies to ensure awareness, approval and success of changes made to the network infrastructure;
- Liaise with vendors and other IT personnel for problem resolution.

Profile we are looking

- We are looking for smart, good spirit, talented people!
- You must be a passionate for networking and telecom systems;
- We looking for team player and have a strong sense of discipline, responsibility and commitment;
- Fresh graduate in Electronics or IT Engineering, Computer Science or a related subject;
- Understanding of networking protocols (e.g., IPSEC, HSRP, BGP, OSPF, 802.11, QoS);
- Solid understanding of the OSI or TCP/IP model;
- Hands-on experience with monitoring, network diagnostic and network analytics tools;

We will value the following

- Linux admin experience and shell scripting;
- Experience on using, configuring networks for own use.

What we offer

- To be part of a great Team with lots of accumulate expertise and specialized knowledge in the Networking and Telecoms;
- A career opportunity to become with the ultimate goal to become a Network/Telecom specialist on an established company that has been growing sustainable year on year;
- Lots of one-to-one training in Networking and Telecoms; Company training on a big set of Network/Telecom products; Lunch and learn sessions (at least one a month);
- Great Office environment with fully equipped, fully prepared to keep social distancing, staff kitchen, free beverages (coffee, tea, ...), served by nearby subway.

Please send your resume in English to jobs@noniussoftware.com with reference NOC2201.